

Create and Manage Automated Processes by Using Power Automate

PL-7002

Course Name	Create and Manage Automated Processes by Using Power Automate
Course Code	PL-7002
Course Duration	1 Day
Course Structure	Instructor-Led
Course Overview	PL-7002: Create and Manage Automated Processes by Using Power Automate provides delegates with the practical capability to design, configure, and operate automated business processes using Microsoft Power Automate. The course covers triggers for cloud flows, action configuration, conditional logic, testing, approvals, and the secure sharing of cloud flows. Delegates will explore Power Automate's deep integration across multiple data sources and culminate the course in a guided project that consolidates the full set of automation skills against a realistic business scenario. By course completion, learners will be equipped to design and operate end-to-end automated processes that streamline business operations.
Audience Profile	This course is designed for business users, business analysts, and developers responsible for creating automated business processes using Microsoft Power Automate. It is suitable for professionals seeking to reduce manual effort, improve process consistency, and accelerate business operations through automation.
Course Prerequisites	Delegates should have a fundamental understanding of the Microsoft Power Platform and a basic working knowledge of Power Automate.
Course Outcome	Upon successful completion of this course, delegates will be equipped with the skills and knowledge required to: • Get started with Power Automate cloud flows • Build approval flows to streamline business decisions • Build flows to manage user information and lifecycle events • Integrate Power Automate with multiple data sources • Test, share, and operate cloud flows in production • Apply automation patterns to real-world business scenarios

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Assessment/Evaluation	This course prepares delegates for the Microsoft Applied Skills credential PL-7002: Manage Automated Processes with Power Automate. Successful completion of the associated assessment will result in attainment of the credential and a Certificate of Attendance issued by IT-IQ Botswana.
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Course Details	
Topic	Module 1: Get Started with Power Automate • Power Automate overview • Triggers and actions • Building your first cloud flow Module 2: Build Approval Flows with Power Automate • Approval patterns • Configuring approval actions • Tracking approval outcomes Module 3: Build Flows to Manage User Information • Working with Microsoft 365 user data • Managing lifecycle events • Integrating with Microsoft Entra ID Module 4: Integrate Across Multiple Data Sources • Connectors and gateways • Working with structured and unstructured data • Conditional logic and parallel branches Module 5: Guided Project — Create and Manage Automated Processes • Designing the data and flow model • Building the end-to-end automation • Sharing and operating the flow

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